

Cleveland Metropolitan School District
Department of Transportation – 2012/2013 School Year

Commonly Asked Questions:

WILL MY STUDENT RECEIVE TRANSPORTATION?

Transportation eligibility is based on the distance from the home residence to the school.

Students in grades K-8 must live 1.00 mile or more from their assigned school to receive some form of transportation service.

Students in grades 9-12 must live 3 miles or more from their assigned school to receive transportation. (RTA tickets or identification swipe cards are provided for this group.)

HOW WILL PARENTS BE NOTIFIED OF AN ELIGIBLE STUDENT'S BUS ASSIGNMENT?

If your student is already registered, and has received a school assignment, the eligible student will receive his/her bus assignment in the transportation mailer. If the student was registered late, parents should call the Transportation Office at 216.634.7021 to receive the eligible student's bus assignment.

IF A STUDENT IS ELIGIBLE FOR RTA BUS TICKETS, HOW WILL THEY GET THEIR TICKETS?

Students eligible for RTA bus tickets or identification swipe cards will receive their tickets on the first day of school in the school office, or at an area designated by the school. Parents are responsible for getting their child to school the first day.

MY STUDENT DOES NOT QUALIFY FOR FREE RTA STUDENT TICKETS. WHAT CAN I DO?

Shuttle Bus Stop

Students can take advantage of the Shuttle Bus provision. Shuttle buses will transport students to school from designated locations at designated times. This information will be enclosed within the transportation mailer.

Student RTA Bus Tickets

The Transportation Office at 3832 Ridge Road will sell Student RTA bus tickets. Tickets are sold on Thursdays and Fridays from 7:30 a.m. to 12:00 noon and from 2:00 p.m. until 3:00 p.m. One ride tickets are \$1.75 and two ride tickets are \$3.50. (Cash or money order is the only accepted form of payment.)

I HAVE MOVED. HOW DO I CHANGE MY ADDRESS?

Parents can go to their student's assigned school or to the Student Registration Office located at the Lakeside Administration Bldg., 1440 Lakeside Ave. Verification may include a utility bill, pay stub, driver's license, etc. (This information is not immediately available to the Transportation Office. Please give our computers 24 to 48 hours to receive the updated information before we can check on the student's eligibility to continue to receive transportation.)

CAN MY STUDENT RECEIVE TRANSPORTATION TO A DAYCARE FACILITY?

Transportation to a daycare facility is provided only to approved Special Education students.

MY STUDENT IS IN SPECIAL EDUCATION CLASSES. CAN MY STUDENT RECEIVE TRANSPORTATION?

Transportation eligibility is addressed in the student's IEP, which is completed in Special Education. The Special Education Specialist will indicate on the IEP whether transportation will be required.

MY SPECIAL EDUCATION STUDENT IS PICKED UP AT THE HOUSE AND DROPPED OFF AT THE HOUSE. CAN THE STUDENT'S SIBLING(S) RIDE ALONG ALSO?

A sibling can ride along only if the sibling(s) is eligible for transportation due to mileage guidelines. (Students in grade K-8 must live 1.00 miles or more from their assigned school. Students in grades 9-12 must live 3 miles or more from their assigned school.)

MY CHILD WAS GRANTED A SPECIAL TRANSFER (VOLUNTARY ASSIGNMENT). WHAT ARE THE TRANSPORTATION ARRANGEMENTS?

Transportation is not provided for students on Special Transfers or on Voluntary Assignments. Parents waive transportation when enrolling their student in a non-neighborhood school. If transportation is an issue getting a student to school, please contact Student Registration to see if a closer school is available.

THE CLUSTER STOP TO WHICH MY CHILD IS ASSIGNED IS TOO FAR. CAN I CHANGE THIS STOP?

In an effort to accommodate the severe cuts in transportation costs, bus routes had to be shortened so that more students could be picked up with each bus. This meant limiting the number of bus stops to one per area and assigning all the students to that area's cluster stop. Cluster stops are used for all schools; both public and non-public.

MY STUDENT ATTENDS A CHARTER SCHOOL. CAN TRANSPORTATION BE PROVIDED?

Students in grades K- 5:

These students must live 1.00 mile or more from the school. Students will be provided a school bus. If there is no school bus providing transportation in a certain area, the student will receive RTA tickets. Please note, if the travel time to the school is excessive, for example, more than a 30-minute drive, the student will not qualify for transportation.

Students in grades 6- 8:

These students must live 1.00 mile or more from the school. Students will receive bus tickets. Please note, if the travel time to the school is excessive, for example, more than a 30-minute drive, the student will not qualify for transportation.

Students in grades 9-12:

These students must live 3 miles or more from the school. Students will receive RTA tickets. Please note, if the travel time is excessive, for example, more than a 30-minute drive, the student will not qualify for transportation. Additional questions about student eligibility and/or reimbursement should be directed to 216.634.7035.

MY STUDENT'S BUS DID NOT COME THIS MORNING. WHAT DO I DO?

Remember, the student should be at the bus stop at least 10 minutes ahead of time. Contact the Depot to find information on your student's bus:

Lake Center Depot: call 216.432.4600 or 216.432.4606

East 49th Street Depot: call 216.441.8232 or 216.441.8233 or 216.441.8231

MY STUDENT'S BUS IS LATE DROPPING OFF MY STUDENT AFTER SCHOOL. WHAT DO I DO?

Remember to allow time for unexpected traffic issues. If your student's bus comes out of the Lake Center Depot, call that Depot. If your student's bus comes out of the East 49th St Depot, call that Depot.

MY STUDENT IS PICKED UP AT THE HOUSE AND DROPPED OFF AT THE HOUSE. I WAS NOT HOME WHEN MY STUDENT WAS DROPPED OFF. WHERE IS THE STUDENT? WHAT DO I DO?

If your student's bus comes out of the Lake Center Depot, call that Depot. If your student's bus comes out of the East 49th St. Depot, call that Depot.